

## Game & Practice Cancellation Policy

This policy outlines PSA Canada's procedures and responsibilities for cancelling or postponing games and training sessions due to weather, field conditions, emergencies, or other unforeseen circumstances. The goal is to prioritize player safety while maintaining clear and timely communication.

### 1. Weather-Related Cancellations

Training or games may be cancelled in the event of:

- Thunderstorms or lightning
- Extreme heat or cold
- Poor air quality or hazardous weather warnings

All decisions are made based on safety, using Environment Canada alerts and league guidelines.

### 2. Field Conditions

If a field is deemed unsafe (e.g., waterlogged, icy, under repair), sessions will be postponed or relocated. Coaches and staff inspect fields in advance whenever possible.

### 3. Scheduling Conflicts or Facility Issues

In cases where facility access is unexpectedly unavailable (e.g., maintenance, overbooking), PSA will notify families and reschedule sessions as soon as possible.

### 4. Emergency Situations

In the case of emergencies such as power outages, road closures, or incidents affecting safety or access, sessions will be cancelled and updates provided immediately via email or text.

### 5. Communication Procedures

Cancellations will be communicated at least 1–2 hours before the session via:

- Email
- Text or WhatsApp team group
- PSA Canada official communication channels

### 6. Coach Responsibility

Coaches must notify the Technical Director immediately if they foresee a need to cancel. No training or match should be cancelled independently without proper coordination.



## 7. Rescheduling

PSA Canada will make every effort to reschedule cancelled sessions when field availability and calendar permit. Priority is given to league games, then training sessions.

## 8. Refunds for Cancelled Sessions

Refunds are not issued for weather or emergency-related cancellations. Make-up sessions will be offered when possible. See Refund Policy for further details.

